



# Royal Star & Garter

Care with courage

**FOR IMMEDIATE RELEASE**

## **Relatives' praise helps veterans' charity win another double at care home awards**

Royal Star & Garter is celebrating another double after winning two categories in the in carehome.co.uk's Top 20 Care Home Awards.

The charity secured a place in the nationwide 'Small Care Home Groups' category, while the Royal Star & Garter Home in High Wycombe placed in the top care homes in the Southeast category.

The Care Home Awards 2022 recognises 20 of the top-rated care homes in each region of the UK, based on reviews from residents and their family and friends.

In 2021, the charity was also listed among the best 'Small Care Home Groups' in the country, while its Surbiton Home featured in the Top 20 London shortlist.



*Reggie Ballos, Home Manager at Royal Star & Garter in High Wycombe, with the Top 20 Award certificate*

Royal Star & Garter provides loving, compassionate care to veterans and their partners living with disability or dementia, and has Homes in Solihull, Surbiton and High Wycombe.

The national recognition in the 'Small Care Home Groups' category follows positive feedback from relatives, and is testament to the outstanding care provided at the charity's three Homes in Solihull, Surbiton and High Wycombe.

Reviews left on carehome.co.uk website for the High Wycombe Home included this, from Gillian, who wrote: "I can't thank Royal Star & Garter enough for the care and companionship offered to my mum. She has settled in well and the peace of mind that the whole experience gives to myself and the family is incredible." Sandra said: "Mum was welcomed into the Home in an instant. She was included, as we all were and still are. The staff always have a smile on their faces and are happy to welcome us in when we visit. Mum is very well cared for, she's clean, fed, and has actually put a little weight back on. I couldn't be happier."



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Royal Star & Garter High Wycombe Home Manager Reggie Ballos said: "I'm so happy that relatives recognise the love and compassion we show to residents. We are thrilled to receive this award on behalf of everyone who works at the High Wycombe Home. And I also want to thank everyone who gave their reviews to carehome.co.uk. It means a lot to us all."

Pauline Shaw is the charity's Director of Care. She said: "I'm delighted for the hard-working and dedicated staff in all our Homes, and especially in High Wycombe. What makes this award so special is that it is based on the positive feedback of relatives, who have trusted us to provide the very best care for their loved ones. I couldn't be more proud."

Amanda Hopkins, Reviews Manager at carehome.co.uk, said: "Our reviews reveal the quality of their care, activities and nutrition, as well as if the care home is value for money and the standard of their facilities. These top performing care homes are making a profound difference to residents' lives by putting compassion, kindness and dignity at the centre of their care."

Royal Star & Garter is welcoming new residents. For more information, visit [www.starandgarter.org](http://www.starandgarter.org). For further information about the High Wycombe Home, go to [www.starandgarter.org/highwycombe](http://www.starandgarter.org/highwycombe)

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**About Royal Star & Garter**



# Royal Star & Garter

Care with courage

Our charity provides loving, compassionate care to veterans and their partners living with disability or dementia.

**Twitter:** @starandgarter

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**Website:** [www.starandgarter.org](http://www.starandgarter.org)



Royal Star & Garter  
is a member of the  
National Care Forum