



The Royal Star & Garter Homes Solihull retains Level 1 Accreditation for exceptional dementia care

9th August 2018 - The Royal Star & Garter Homes is proud to announce that the Charity's Solihull Home has retained its Level 1 Accreditation by Dementia Care Matters, following a recent, unannounced audit.

Level 1 is the highest accolade achievable through Dementia Care Matters' National 'Butterfly Household Model of Care Accreditation Award'. It indicates that a Home is demonstrating 'exceptional person-centred dementia care of the highest quality of life level'. Dementia Care Matters undertake over 700 audits per year. Only 1% of care homes within the UK achieve a Level 1 distinction.

The Royal Star & Garter Homes are 'Butterfly Service' Homes and follow the Dementia Care Matters' internationally recognised standard of care. The care team work as a close, coherent family which is feelings-based and emotional; they treat residents as they would wish to be treated themselves, with compassion and love.



Such has been the dedication of the dementia care teams that the Charity is now also able to provide the DCM dementia care training in-house, working in conjunction with the expertise and experience of its highly motivated staff.

Rachel Christophers is a well-loved friend of the Solihull Home, where her husband, Theo, an Army veteran, lived with dementia until his death earlier this year, *"Theo received amazing care at the Home. I don't know another place like this! The Care Team are exceptional: they bring life-giving and positive energy all the time, enabling residents to play their own part in this wonderful and vibrant community."*

The Charity's Director of Care, Pauline Shaw, remarked on the impressive result, *"This is absolutely fabulous news – I am delighted for the Solihull team who give it their all every day. As we know, 'people make a home', and all of the team have contributed to this inspiring success – to have maintained a Level 1 is simply outstanding."*

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For further information please contact:



MEDIA RELEASE



**The Royal Star
& Garter Homes**
Caring for the nation's military family since 1916

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About The Royal Star & Garter Homes:

The Charity provides award-winning care for veterans and their partners who live with disability or dementia.

The Royal Star & Garter Homes is a charity founded in 1916 to care for the severely injured young men returning from the battlegrounds of the First World War. Today we provide specialist care to the whole military family in our friendly, state-of-the-art Homes. Disabled ex-Servicemen and women, and their spouses, can all benefit from our pioneering approach to nursing, dementia and therapeutic care.

We are in the process of building new Homes around the country to provide specialist nursing care for disabled ex-Service people in the best modern surroundings, including dementia care facilities to address this growing need. The Charity has award-winning Homes in Solihull, West Midlands, and Surbiton, Surrey, which also enables the Charity to offer interim care for young disabled Service personnel. Following the successes of the first two Homes, a third Home in High Wycombe, Buckinghamshire, is being built, with a planned opening in 2018.

We are proud to have enjoyed Royal patronage since our foundation, including that of Her Majesty Queen Elizabeth II from 1953 to the present day.

The Charity celebrated its centenary in 2016: providing specialist care for disabled veterans since 1916.

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The Royal Star & Garter Homes is a member of the National Care Forum – the leading voice for not-for-profit care providers. A national perspective may be available from info@nationalcareforum.org.uk or by contacting 02476243619. More details on NCF available at www.nationalcareforum.org.uk.

