

High Wycombe care home receives prestigious accreditation for evidencing excellence in dementia care

A High Wycombe care home for veterans and their partners has been accredited with an 'excellent' rating of The Butterfly Approach®, after creating an exemplary dementia care culture where people can thrive.

Royal Star & Garter's High Wycombe care home, on Hughenden Avenue, recently received the distinguished accreditation from care and culture consultancy, Meaningful Care Matters, for the implementation of its person-centred care model.

The Butterfly Approach has a meticulous focus on creating a person-centred care culture where people are 'free to be'. The model values emotional intelligence, a relationship-based culture, and the core belief that everyone has a unique story that has meaning and matters. It is about putting the focus back on people and their emotions by engaging in the reality of their lived experience in the 'here and now'.



High Wycombe HCAs Ginneen, Maureen, Annah, Angie and Jackie with the MCM Level 1 certificate and award

The newest of three homes run by Royal Star & Garter, the state-of-the-art, 74-room Buckinghamshire Home opened in April 2019, offering nursing care, therapeutic care, and specialist dementia care to military veterans and their partners.

Upon receiving the accreditation, Reggie Ballos, the Royal Star & Garter Home Manager in High Wycombe, said: "I'm lucky to have such a hard-working, caring and talented team who do their best for our residents every single day. The excellent rating of The Butterfly Approach accreditation from Meaningful Care Matters is testament to the wonderful work they do."

Pauline Shaw, Royal Star & Garter's Director of Care, added: "I see how Reggie and her team work, dedicating themselves to providing the best possible person-centred care for residents. I'm delighted for everyone at our High Wycombe home, and for Royal Star & Garter to now have two accredited homes, following the recent achievement at our Solihull home."

Peter Bewert, Managing Director of Meaningful Care Matters, said: "We're delighted to see Royal Star & Garter's High Wycombe Home has been accredited with an excellent rating of The Butterfly Approach. It has been another testing year for the social care sector, so we applaud the charity's determination to offer an environment where people using their services can thrive and enjoy the highest quality of life possible."

“We look forward to assisting more care homes in facilitating the creation, reinvigoration and sustainable implementation of person-centred care cultures in 2022. It’s coming back to the art and heart of care, where people, and moments, matter.”

Founded in 1916 to care for the severely injured young men returning from the battlegrounds of the First World War, Royal Star & Garter is a charity that provides loving, compassionate care to veterans and their partners living with disability or dementia.

It has Homes in Solihull, Surbiton and High Wycombe offering outstanding residential and day care, helping those who have had the courage to serve to live happy, fulfilled lives.

For more information on Meaningful Care Matters and its cultural transformation models, visit <https://meaningfulcarematters.com/>.

Alternatively, for more information on Royal Star & Garter’s High Wycombe care home, visit <https://starandgarter.org/our-homes-and-care/high-wycombe/>.

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Notes to Editor:

About Meaningful Care Matters

[Meaningful Care Matters](#) specialise in helping care homes to access a variety of services facilitating the effective and sustainable implementation of person-centred care models, for the health, social/aged, and disability care settings.

The care and culture consultancy group has recently launched [Meaningful Connections Community](#), a comprehensive online platform offering individuals and care providers an opportunity to share, collaborate and debate issues impacting person-centred care cultures.

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