



# Royal Star & Garter

Care with courage

**FOR IMMEDIATE RELEASE**

## **Highest accreditation for person-centred dementia care at Solihull veterans' home**

Royal Star & Garter in Solihull has been recognised for its outstanding person-centred dementia care.

The Home received the Level 1 Accreditation from Meaningful Care Matters (MCM) following an audit in October.

Royal Star & Garter provides loving, compassionate care to veterans and their partners living with disability or dementia.



*Lead HCAs Zoe Smith and Judi Vickers, who work on Whiteley House, with the MCM Level 1 award and gifts*

The MCM audit looked at the Home's two dementia care areas – Roundel and Whiteley Houses. The audit found the quality of life experienced by residents was at the highest level, with care provided by engaged and loving staff who care deeply for veterans whilst bringing joy, and meaning to every day and at every opportunity.

Home Manager Cheryl Harbourne bought butterfly Christmas tree decorations to congratulate Roundel and Whiteley staff. She said: "Level 1 accreditation from MCM is recognition of the fantastic work staff do at the Home. I'm delighted for them. We are always looking at what we can do better and how we can improve, and we will continue to do so."

Royal Star & Garter's Director of Care, Pauline Shaw, said: "This is a really impressive, and credit goes to Cheryl and the staff. It shows that quality person-centred care is embedded in the team."

Earlier this year, Royal Star & Garter won the Professional Excellence category in Alzheimer's Society's Dementia Heroes Award.



*Lead HCAs Louise Williams, Mandy Hannigan, Nurse Michelle Dempsey-Langstone, and Lead HCA Carly Walker, who work on Roundel House, with the MCM Level 1 award and gifts*



# Royal Star & Garter

Care with courage

MCM aims to improve quality of life and lived experience for all people in health and social care services.

For more information about Royal Star & Garter in Solihull, including occupancy and recruitment, go to [www.starandgarter.org/solihull](http://www.starandgarter.org/solihull)

**[Ends]**

**For further information please contact:**

Goolistan Cooper  
Communications Officer  
[goolistan.cooper@starandgarter.org](mailto:goolistan.cooper@starandgarter.org)  
0208 481 7669 / 07391 868796

Cally Madden  
Marketing & Communications Manager  
[cally.madden@starandgarter.org](mailto:cally.madden@starandgarter.org)  
020 8481 7692 / 07881 017299

**About Royal Star & Garter**

Our charity provides loving, compassionate care to veterans and their partners living with disability or dementia.

**Twitter:** @starandgarter

**Facebook:** facebook.com/starandgarter

**Website:** [www.starandgarter.org](http://www.starandgarter.org)



Royal Star & Garter  
is a member of the  
National Care Forum