



Royal Star & Garter

Care with courage

FOR IMMEDIATE RELEASE

Residents party with Elvis as care home celebrates fifth anniversary

A High Wycombe care home has celebrated its fifth anniversary, with a little help from Elvis.

Royal Star & Garter held a party on Wednesday 17 April, which also saw recognition for staff who have worked there since it opened.

The Home welcomed its first resident in April 2019.



Carolyn, a resident at Royal Star & Garter in High Wycombe, sings with Elvis

Royal Star & Garter provides loving, compassionate care to veterans and their partners living with disability or dementia. The charity has also launched several new services reaching out into the community, including Day Care and Lunch Clubs.

The afternoon party included live music from Elvis impersonator Gary Roman. Long-serving staff also received a framed certificate in recognition and thanks for their five years of service.

Since it opened, Royal Star & Garter in High Wycombe has received many plaudits and accolades. The 74-bedroom Home was rated Outstanding and the best in Buckinghamshire by inspectors from health watchdogs Care Quality Commission (CQC). Exceptional dementia care was also recognised when the charity won the Alzheimer Society's Dementia Hero Awards for Professional Excellence. The Home has also been awarded for its compassionate end-of-life care.

The Home is also a firm favourite within the local community, receiving regular visits from personnel at RAF High Wycombe, and pupils from local schools.

Home Manager Reggie Ballos is among the staff who has worked at Royal Star & Garter in High Wycombe since it opened. She said: "It's wonderful



Day Care Coordinator Suzie has a dance with Royal Star & Garter resident Cynthia



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to share this special anniversary with the residents and staff, and recognise those people who have worked with us for five years. All staff are dedicated to providing the very best care to residents. We look forward to celebrating many more anniversaries together.”

There was also praise from relatives. Melody, whose mother is a resident at High Wycombe, said: “My sister and I cannot praise Royal Star & Garter enough, and we can’t imagine Mother anywhere else. She’s looking wonderful, she’s very well looked after, and she’s happy. We have been incredibly blessed to find Royal Star & Garter.”



Ela and Caz, who were among the staff who have been at the Home since it opened, with their certificate

Among those also at the party were Royal Star & Garter Chief Executive Andy Cole, and Director of Care & Wellbeing Shirley Hall.

Suzie is one of the staff who received a long-service certificate. She joined Royal Star & Garter as a Healthcare Assistant, and is now Day Care Coordinator. She said: “It’s been an eventful five years, and it’s been a privilege and an honour to

help care for all the residents that have been here. I feel very lucky to come to work every day, and to work with the people I do.”

The Home in High Wycombe is welcoming new residents. For more information on this, the new services being provided, or to work at the Home, go to www.starandgarter.org/hw

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For further information please contact:

Goolistan Cooper

Communications Officer

goolistan.cooper@starandgarter.org

0208 481 7669 / 07391 868796

Cally Madden

Marketing & Communications Manager

cally.madden@starandgarter.org



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020 8481 7692 / 07881 017299

About Royal Star & Garter

Our Charity provides loving, compassionate care to veterans and their partners living with disability or dementia.

Twitter: @starandgarter

Facebook: facebook.com/starandgarter

Website: www.starandgarter.org



Royal Star & Garter
is a member of the
National Care Forum