



Royal Star & Garter

Care with courage

FOR IMMEDIATE RELEASE

British Army chief praises Royal Star & Garter after care home visit

The head of the British Army has praised a charity which cares for veterans after visiting one of its Homes in High Wycombe.

General Sir Roly Walker said he felt “comfort and gratitude” knowing the Armed Forces family was in good hands following his visit and tour to the Home in Hughenden Avenue on Tuesday 19 August.

Royal Star & Garter is a charity which provides loving, compassionate care to veterans and their families. It also has Homes in Solihull, Surbiton and Worthing, and provides other services which reach out into the community.



Sir Roly with Royal Star & Garter Army veterans Ken, Mick and Michael

General Walker was met by Royal Star & Garter Chair Richard Williams, his predecessor Major General Tim Tyler, Chief Executive Andy Cole and High Wycombe Home Manager Reggie Ballos.

They discussed the charity’s model of care and plans for the future. Sir Roly was told how new services, such as Day Care and Telephone Friendship, are helping tackle loneliness and isolation within the veteran community, and about plans to assist working-aged veterans who require care and support or are living with disabilities.

During his tour, Sir Roly saw the award-winning nursing and dementia care, along with the in-house Physiotherapy and Activities rooms. He later had tea with residents and Army veterans Ken, Mick and Michael.



Maureen and Royal Star & Garter Physiotherapist Louis chatting with Sir Roly



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Afterwards he said: "While this is my first visit to a Royal Star & Garter Home, I was well aware of its reputation for providing outstanding care to our country's veterans and their families. I was able to witness this firsthand, and came away from the Home with comfort and gratitude knowing that Royal Star & Garter will provide the very best care to our Armed Forces community, now and in the future. It's truly inspirational."



Royal Star & Garter Chief Executive Andy Cole, General Sir Roly Walker, High Wycombe Home Manager Reggie Ballos and Chair Richard Williams

Royal Star & Garter Chairman Richard Williams said: "It was a privilege to welcome Sir Roly into our High Wycombe Home and introduce him to our wonderful residents and show him the amazing work of our staff, who provide them the most brilliant, loving care. We're delighted he enjoyed his visit and look forward to seeing him again in the future."

Royal Star & Garter in High Wycombe is welcoming new residents. For more information on this, its other services, or to work at the Home, go to www.starandgarter.org/hw

[Ends]

Video: <https://vimeo.com/1111354523>

For further information please contact:

Press Mailbox

press@starandgarter.org

Goolistan Cooper

Communications Officer

goolistan.cooper@starandgarter.org

0208 481 7669 / 07391 868796

Cally Madden

Marketing & Communications Manager

cally.madden@starandgarter.org



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020 8481 7692 / 07881 017299

About the Royal Star & Garter group

Founded in 1916, Royal Star & Garter provides care, support and friendship for veterans and their families so that they can live well. The charity delivers nursing and dementia care through Homes in Solihull, Surbiton, High Wycombe, and now in Worthing, having recently merged with the military charity Care for Veterans. It also offers a range of services reaching into the community, including Lunch Clubs, Day Care and a national Telephone Friendship Service.

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