

Care for Veterans

a Royal Star & Garter Home



Laundry Assistant – Bank

Candidate information pack



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Welcome

We are a charity that provides loving, compassionate care and support to veterans and their families, both in our Homes and through services that reach into the wider community. Following our recent merger with the Armed Forces charity Care for Veterans in Worthing, I'm delighted to share details of an exciting opportunity at this Home.

We are looking for Healthcare Assistants who are passionate about our values, people with positive energy who want to work as part of a fabulous team to make a real difference. If this is you, then we look forward to receiving your application.

We are committed to investing in our staff - in both their professional development and personal wellbeing. We offer a comprehensive induction supported by training and an informal learning approach. Our range of benefits are also designed to support our staff.

Thank you for your interest in joining Care for Veterans, a Royal Star & Garter Home.

Vicky Strange
Home Manager

The role at a glance

Title: Laundry Assistant (Bank)

Location: Gifford House, Worthing.

Hours: Bank – as requested

Salary: £14.12 (per hour)

Job description

The Laundry Assistant ensures that a complete service for the laundering of linens, towels and resident clothing is provided in a timely and effective manner, serving clinical and personal needs simultaneously

- Assist Fill the steamer tank to correct levels and maintain at the correct temperature for effective use
- Collect dirty laundry from pick-up points around the Hospital Home observing health and safety rules, launder it effectively and return it to the correct place in time for clinical use and for residents to wear.
- Operate the pump iron safely and effectively
- Iron and fold sheets, pillowcases and any other linen as required ready to be put in the linen cupboards on the correct wards following colour coding system.
- Wash mop heads and other non-disposable cleaning equipment for the Housekeeping team
- Ensure that stocks of clean linen are maintained in store cupboards for ward staff to use.
- Carry out mending of laundry items from time to time.
- Cleaning and laundry maintenance
- Vacuum all washing machine and dryer filters at the end of each day.
- Ensure that shelves are loaded appropriately, and that resident clothing is separated and neatly folded.
- General cleaning and health and safety
- Areas are thoroughly prepared prior to cleaning and surfaces are cleaned effectively and dried appropriately
- Risks and hazards are identified, and any remedial action is taken
- The correct cleaning materials and equipment are used
- Areas are left tidy and free from hazards
- Machinery (e.g. washing machine, tumble dryers, iron and sheets presser) are used in accordance with the manufacturer's instruction as per its intended use, and in accordance with QAHH policies and procedures.
- Machinery is stored safely, clean the filters, vacuum all around, keep the sink and the machines clean, wash floors, empty bins, close down the laundry properly at the end of the day

To apply

Send your CV and a covering letter outlining how you meet the person specification to:

Worthing.jobs@starandgarter.org

Person specification

Essential

- Good communication skills with a wide variety of residents, relatives, ward staff and Support Services colleagues.
- Empathetic towards the needs of others; promotes a positive approach to the care of people with a neuro/physical-disability
- Professional – must remain calm under pressure; preserve resident and Hospital Home confidentiality; display a positive view of individuals' unique needs and abilities.
- Proactive – able to predict the needs of residents and colleagues and respond effectively to these
- Resilient – able to cope well with set routines
- Reliable – must show high levels of personal commitment to the role, to residents, and to team members
- Accountability – must display awareness for own actions and accountability for them
- Procedural – must display knowledge and commitment to Hospital Home policies and procedures
- Flexible – responds positively to the operational needs of the Hospital Home by working additional hours as and when required and undertaking other appropriate tasks in order to assist with the smooth running of the laundry.

Conditions of employment

Any offer of employment made will be subject to the following conditions:

- Satisfactory references from two referees covering the last 5 years including one from your current or most recent employer
- A pre-employment medical screening
- Enhanced DBS Disclosure
- Proof of the Right to Work in the UK
- 6 months probationary period

We reserve the right to update and amend your job description to ensure it accurately reflects the role.

Offer

Although we are a charity, we offer a generous package

- Employer Pension Contribution of 7.5% with matching Employee contribution of 5%
- Additional leave for Armed Forces Reserves and Cadet Forces Adult Volunteers

Values



As two charities currently merging, we expect you to role model the Royal Star & Garter values, while also demonstrating understanding of the values held by Care for Veterans.

Royal Star & Garter

- With love
- Living positively
- As a family
- Standing in their shoes
- Take courage

Care for Veterans

- Privacy
- Dignity
- Rights
- Independence
- Choice
- Fulfilment

About us



Care for Veterans

For over 100 years, Care for Veterans has provided long-term nursing care and rehabilitation for disabled veterans and their families from all over the UK.

Today, our 60-bed home in Worthing offers nursing and rehabilitation care with a specialism in disability. We provide loving, compassionate care and rehabilitation to approximately 100 beneficiaries each year, often for veterans who are facing the toughest battle of their lives.

We recognise that each individual and their needs are unique and we share the Royal Star & Garter approach to delivering quality care, also providing a range of therapies designed to provide comprehensive support.

About us



Royal Star & Garter

We provide care, support and friendship for veterans and their families to live well. We do this in our Homes and through a range of services reaching into the community.

Our specialist nursing and dementia care focus on wellbeing, independence and living life to the full. The Wellbeing Teams offer meaningful activities, supporting skills and wishes, while in-house physiotherapy builds their strength and mobility.

We are here to guide and support our residents and their families through this new life phase so that they can enjoy quality time together. Day Care and Lunch Clubs offer a lifeline for veterans and their partners who may be struggling with isolation or loneliness. We also support people in their own homes, providing companionship through our Telephone Friendship Service.

Our range of services means that we support veterans and their families as their care needs change. We will never stop trying to do more to help improve their lives.