



The Royal Star
& Garter Homes
Caring for the nation's military family since 1916

The Royal Star & Garter Homes - NEW STRATEGY *towards 2025*



Our History continues to inspire our Future



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The Royal Star & Garter Homes has been at the vanguard of social care for veterans with disabilities for more than 100 years.

While we are hugely proud of our heritage, we are firmly focused on delivering our **mission to meet the needs of veterans today and of generations to come**. This new strategy reaffirms our promise to deliver **specialist nursing and dementia care**, but also commits The Royal Star & Garter Homes to an exciting programme of development, within our Homes and beyond, **to raise the standards of care for all veterans**. Through our research and innovation programmes, our work not only benefits the wider veteran community but also **influences the whole care sector**.

We hope that you will support us on our new journey.

Andy Cole OBE, Chief Executive



OUTSTANDING CARE FOR VETERANS LIVING WITH DISABILITY OR DEMENTIA

Our three Homes aspire to deliver exceptional care to every resident, every day. Passionate staff offering person-centred care in innovatively designed buildings remains at the very heart of the Charity's work.

Our new High Wycombe Home will again set the standard for veterans' care nationally, building on the successes of our award-winning Solihull and Surbiton Homes.

The Charity is now considered one of the leading exponents of residential dementia care in the country. It is estimated that 40,000 veterans will be living with dementia in 2020, and the need for dementia services increases every year. We will expand provision of this specialist care within our Homes.

The Royal Star & Garter Homes provides award-winning care for veterans and their partners who live with disability or dementia.

MEETING THE NEEDS OF THE NEXT GENERATION OF VETERANS

The Charity has always evolved to meet the needs of veterans living with disabilities. In the coming years we are committed to launch three new models of care that will allow us to touch more lives than ever before:

- Day care provision within our existing Homes
- High-quality home care services in the local areas around our Homes
- Bespoke residential services for younger disabled veterans

We will invest significantly to at least double the number of veterans we are able to support and also offer greater choice and flexibility to our beneficiaries.



RAISING THE STANDARDS OF CARE FOR ALL VETERANS

The great majority of disabled veterans who require care do not live in The Royal Star & Garter Homes – or any military home.

Working with our partner organisations, we will support the development of excellent care for all veterans across the UK. By openly sharing our best practice, being active participants in programmes of research and fully engaging in national initiatives, the Charity will play a leading role in promoting improvements for all disabled veterans and the wider care sector.



About The Royal Star & Garter Homes

For over a century **The Royal Star & Garter Homes** has provided outstanding care to veterans with disabilities. Established in the shadow of the First World War, the Charity honours our nation's promise to support the military family in their time of need.

In 2004, the Charity made the decision to move from its iconic Richmond Home and build three modern Homes so that we could continue to offer excellence in care. In 2018, we will complete this journey, with Royal Star & Garter Homes established in Solihull, Surbiton and High Wycombe.

Each Home offers **world-class care to veterans living with disability or dementia** and their partners. We now support more people than ever and also provide award-winning, specialist dementia care in each Home. Our Solihull Home recently achieved a CQC Outstanding rating, and our current Homes both have level 1 national dementia care accreditation, placing us in the top one percent of all residential homes in England.



High Wycombe



Surbiton



Solihull

www.starandgarter.org

Registered Charity No. 210119



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