

## The Royal Star & Garter Homes receives Level 1 Kitemark for exceptional dementia care

17<sup>th</sup> August 2017 - The Royal Star & Garter Homes is proud to announce that both the Charity's Homes' have been awarded the Level 1 Kitemark by Dementia Care Matters, following recent, unannounced audits. The Charity has Homes in Solihull, West Midlands, and Surbiton, Surrey.

Level 1 is the highest accolade achievable through Dementia Care Matters' National 'Butterfly Home Quality of Life National Accreditation Kitemark' awards. It indicates that a Home is demonstrating 'exceptional person-centred dementia care of the highest quality of life level'. Only 1% of care homes within the UK achieve a Level 1 distinction.



The Royal Star & Garter Homes' are 'Butterfly Service' Homes and follow the Dementia Care Matters' nationally recognised standard of care. The care



team passionately value the lives of residents and the care is given with true engagement and with genuine friendship. They work as a close, coherent family-centred team which is feelings-based and emotional; they treat residents as they would wish to be treated themselves, with compassion and love.

CEO / Founder of Dementia Care Matters, David Sheard, commented, *"This is a testament to stamina, commitment, perseverance, huge heart and belief in the journey."*

Such has been the dedication of the dementia care teams that the Charity is now also able to provide the DCM dementia care training in-house, working in conjunction with the expertise and experience of its highly motivated staff, who understand person-centred care and ensure that the highest possible standards are maintained.



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The Charity's Director of Care, Pauline Shaw, remarked on the impressive result, *"It takes courage, passion and resilience to achieve care at this level of excellence. We are hugely proud of our teams for the star quality they bring to people's lives every day."*

**Ends**

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**About The Royal Star & Garter Homes:**

**The Charity provides award-winning care for veterans and their partners who live with disability or dementia.**

The Royal Star & Garter Homes is a charity founded in 1916 to care for the severely injured young men returning from the battlegrounds of the First World War. Today we provide specialist care to the whole military family in our friendly, state-of-the-art Homes. Disabled ex-Servicemen and women, and their spouses, can all benefit from our pioneering approach to nursing, dementia and therapeutic care.

We are in the process of building new Homes around the country to provide specialist nursing care for disabled ex-Service people in the best modern surroundings, including dementia care facilities to address this growing need. The Charity has award-winning Homes in Solihull, West Midlands, and Surbiton, Surrey, which also enables the Charity to offer interim care for young disabled Service personnel. Following the successes of the first two Homes, a third Home in High Wycombe, Buckinghamshire, is being built, with a planned opening in 2018.

We are proud to have enjoyed Royal patronage since our foundation, including that of Her Majesty Queen Elizabeth II from 1953 to the present day.

The Charity celebrated its centenary in 2016: providing specialist care for disabled veterans since 1916.



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& Garter Homes**  
Caring for the nation's military family since 1916

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